



RX415 User's Guide

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Getting Started

Thank you for purchasing this Synology RX415 expansion unit. This product is specially designed to expand the storage capacity of a Synology RackStation. In the chapters below, we'll provide instructions to set up and start using this expansion unit.

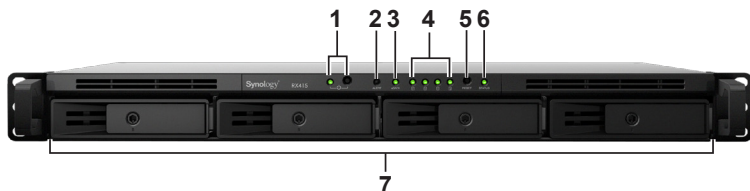
Package Contents

Before starting, please check the package contents to verify that you have received the items below.

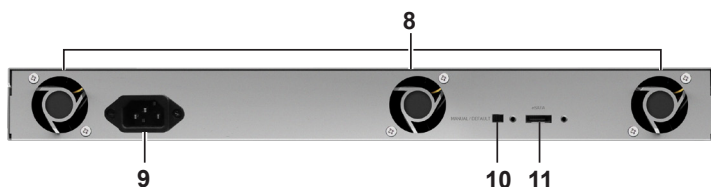
Main unit x 1		AC power cord x 1
		
		User's guide x 1
		
Rack mount kit x 2	Drive tray key x 2	Expansion cable x 1
		
Screws for 3.5" drives x 20	Screws for 2.5" drives x 20	Rack mount kit screws x 8
		

Expansion Unit at a Glance

Front



Back



Article Name	Location	Description
1 POWER Button and Indicator	Front	<p>1. Press to power on the expansion unit.</p> <p>2. Press and hold to shut down.</p> <p>Note: The expansion unit will be turned on or off automatically when the linked RackStation powers on or off. However, the POWER button has no power-off function when volume is created to prevent accidental volume damage.</p>
2 ALERT Indicator		<p>Displays warnings regarding fan or temperature. For more details, please see the LED Indicator Behavior table below.</p>
3 eSATA Indicator		<p>Displays the status of the linked RackStation.</p>
4 Drive Status Indicators		<p>Displays the status of drives. For more information, please see the LED Indicator Behavior table below.</p>
5 RESET Button		<p>Press to force shutdown. For more information, please see the RESET Button Behavior table below.</p> <p>Warning: Do not press the RESET button unless necessary. Improper use of the RESET button may lead to data loss.</p>
6 STATUS Indicator		<p>Displays the status of the system. For more information, please see the LED Indicator Behavior table below.</p>

Article Name		Location	Description
7	Drive Trays	Front	Install drives (hard disk drives or solid state drives) here.
8	Fan	Back	Disposes of excess heat and cools the expansion unit.
9	Power Port		Connect the AC power cord here.
10	DEFAULT/ MANUAL Switch		In the default mode, the expansion unit can auto power on/off with the linked RackStation, while in the manual mode, the expansion unit cannot auto power on with the RackStation when using as its independent volume. For more information, please see the Default/Manual Switch Behavior table below.
11	eSATA Port		Connects any Synology RackStation listed in the Supported Models table below.

LED Indicator Behavior

Indicator	Color	Status	Description
POWER	Green	Static	Powered on
	Off		Powered off
STATUS	Green	Static	Volume normal or HDD hibernation
		Blinking	Volume degraded
	Off		No volume or volume crashed
ALERT	Orange	Blinking	System fan malfunctioning
	Off		System fan normal
Drive status (on trays)	Green	Static	Drive ready and idle
		Blinking	Accessing drive
	Orange	Static	Drive error
	Off		No internal drive
eSATA	Green	Static	Connected to Synology RackStation
	Off		Not connected to Synology RackStation

Default/Manual Switch Behavior

Mode	Cross-volume Models	Independent-volume Models
Default	Auto power on/off	Auto power on/off
Manual	Auto power on/off	No auto power on/off

Note:

- 1 You must turn off your RX415 before switching between default and manual modes.
- 2 It is recommended to use the default mode.
- 3 Cross-volume models refer to those models designed to be paired with expansion units, such as RS814+. Independent-volume models refer to those models which, when paired, do not support expanding existing volumes across the main unit and expansion units, such as RS214. Expansion units paired with independent-volume models can only form independent volumes.

RESET Button Behavior

Volume Type	Default/Manual Switch Mode	Applicable Models	Behavior
Cross-volume	Default/Manual	RS812, RS812+, RS812RP+, RS814, RS814+, RS814RP+	Press the RESET button to shut down and restart the expansion unit.
Independent-volume	Default	RS214	Pressing the RESET button will shut down the expansion unit, and the volume inside the expansion unit will be shown as "crashed." Restart RS214 to automatically restart the expansion unit and restore the storage volume.
	Manual		Pressing the RESET button will shut down the expansion unit, and the volume inside the expansion unit will be shown as "crashed." Manually restart the expansion unit to restore the storage volume.

Hardware Specifications

Internal Drives	3.5" or 2.5" SATA(II) X 4
eSATA Port #	1
Maximum Raw Capacity	24TB (4 x 6TB drives)
Hot Swappable Drive	Yes
Size (HxWxD) (mm)	44 x 430.5 x 290
Weight (kg)	4.23
System Fan	3 x (40 x 40 x 20mm)
Overheating Auto Shutdown	Yes
Power Recovery	Synced with RackStation (Default mode)
AC Input Power Voltage	100V to 240V AC
Power Frequency	50/60Hz, Single Phase
Operating Temperature	5°C to 35°C (40°F to 95°F)
Storage Temperature	-20°C to 60°C (-5°F to 140°F)
Relative Humidity	5% to 95% RH
Certification	FCC Class A, CE Class A, BSMI Class A
Supported Models	Cross-volume models: RS812, RS812+, RS812RP+, RS814, RS814+, RS814RP+ Independent-volume models: RS214

Note:

- 1 Please visit www.synology.com for the latest compatible models.
- 2 DSM needs to be upgraded to version 5.0-4493 Update 3 or above.

Safety Instructions



Keep away from direct sunlight and away from chemicals. Make sure the environment does not experience abrupt changes in temperature or humidity.



Place the product right side up at all times.



Do not place near any liquids.



Before cleaning, unplug the power cord. Wipe with damp paper towels. Do not use chemical or aerosol cleaners.



To prevent the unit from falling over, do not place on carts or any unstable surfaces.



The power cord must plug in to the correct supply voltage. Make sure that the supplied AC voltage is correct and stable.



To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Risk of explosion if battery is replaced with an incorrect type. Dispose of used batteries appropriately.

Setting Up

Tools and Parts for Drive Installation

- A screwdriver
- At least one 3.5" or 2.5" SATA drive
(Please visit www.synology.com for compatible drive models.)

Warning: If you install a drive that contains data, the system will format the drive and erase all data. If you still need the data, please back it up before installation.

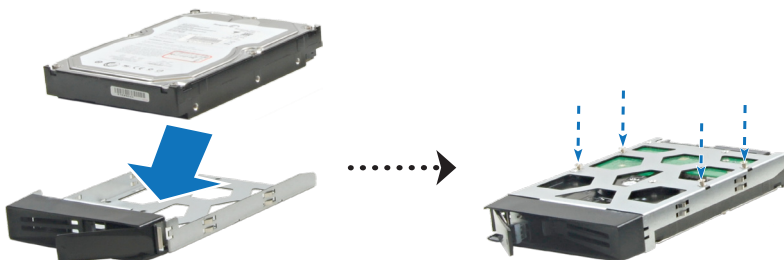
Install Drives

- 1 Pull the drive tray handle in the direction as indicated below to remove the drive tray.

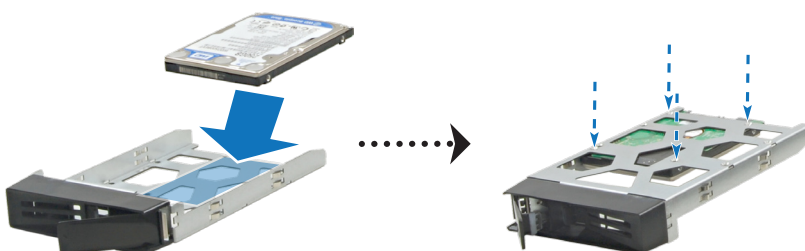


2 Load drives in the drive trays:

- **For 3.5" drives:** Place the drive in the drive tray. Turn the tray upside down and tighten screws into the four spots indicated below to secure the drive.



- **For 2.5" drives:** Place the drive in the drive tray. Turn the tray upside down and tighten screws into the four spots indicated below to secure the drive.



3 Insert the loaded drive tray into the empty drive bay.



Note: Make sure the tray is pushed in all the way. Otherwise, the drive might not be able to function properly.

- 4 Press the handle in flush with the front panel to hold the drive tray in place.
- 5 Insert the drive tray key into the drive tray lock, turn the key clockwise to lock the handle of the drive tray, and then remove the key.



- 6 Repeat the steps above to install all prepared drives.
- 7 Fix the two rack mount kits on both sides with the nuts provided.



- 8 Drives are numbered as shown below.



Note: If you want to create a RAID volume, we recommend all installed drives be the same size in order to optimize drive capacity usage.

Connect with Synology RackStation

- 1 Connect one end of the power cord to the power port of the expansion unit, and the other to the power outlet.



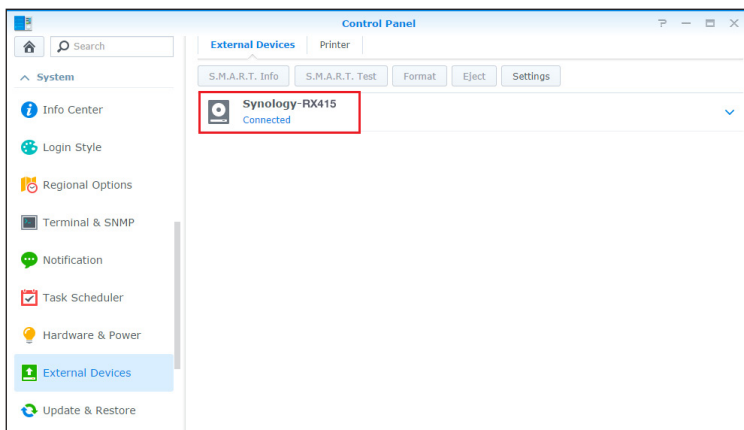
- 2 Connect one end of the expansion cable to the expansion unit, and the other to the main RackStation unit.



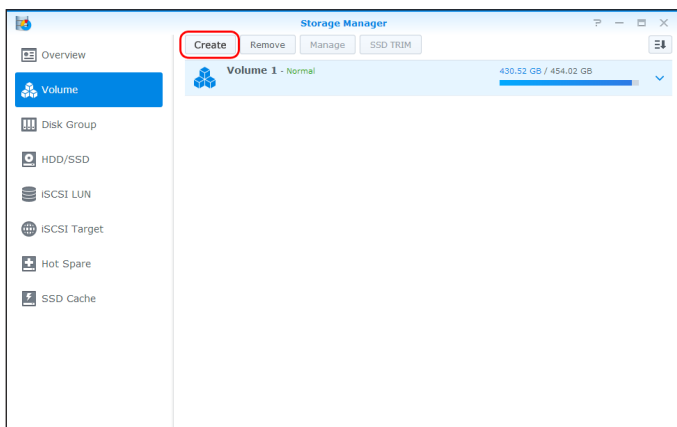
After the connection is complete, the expansion unit will be turned on or off automatically when the connected RackStation powers on or off.

Confirm Connection and Manage Storage Spaces

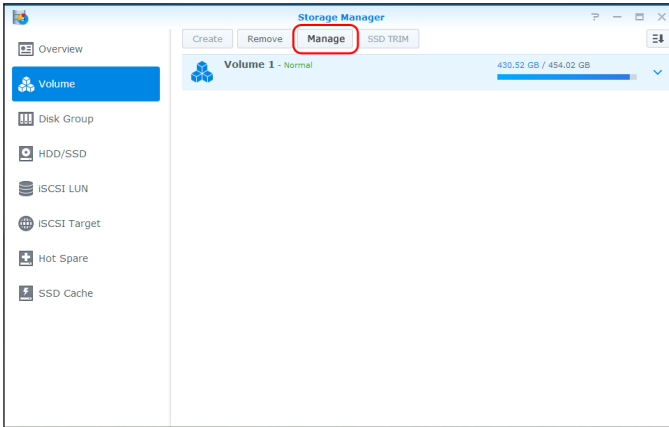
- 1 Login to the DiskStation Manager (DSM) of the main RackStation unit.
- 2 Go to **Control Panel** > **External Devices** > **External Devices** to confirm the expansion unit is successfully connected.



- 3 Go to **Storage Manager** to manage storage space creation or expansion.
 - If you want to create a new volume on the expansion, click **Create** and follow the instructions of the wizard.



- If you want to expand an existing volume with expansion unit, select the volume you want to expand from the volume list, click **Manage**, and follow the instructions of the wizard.



For detailed information about volume management, go to **Storage Manager** and see **DSM Help**.

Limitations: Before using this expansion unit, please see the limitations below.

- This expansion unit can be linked to only one Synology RackStation at a time.
- The data of some DSM packages can be stored on the expansion unit only if you create an expanded volume with it. The data cannot be stored on the expansion unit if an independent volume has been created on it.
- Drives previously used in a Synology RackStation are not readable when directly inserting them into this expansion unit, and vice versa.

Learn More

Congratulations! Your expansion unit is set up now. For more information or online resources, please visit **www.synology.com**.

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Section 3. Limitations of Liability

3.1 Force Majeure. Synology will not be liable for, or be considered to be in breach of or default under this Warranty on account of, any delay or failure to perform as required by this Warranty as a result of any cause or condition beyond its reasonable control (including, without limitation, any act or failure to act by Customer).

3.2 Disclaimer of Certain Damages. IN NO EVENT WILL SYNOLOGY OR ITS SUPPLIERS BE LIABLE FOR THE COST OF COVER OR FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, CONSEQUENTIAL OR SIMILAR DAMAGES OR LIABILITIES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO LOSS OF DATA, INFORMATION, REVENUE, PROFIT OR BUSINESS) ARISING OUT OF OR RELATING TO THE USE OR INABILITY TO USE THE PRODUCT, ANY ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES PROVIDED UNDER THIS WARRANTY, WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHER THEORY EVEN IF SYNOLOGY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

3.3 Limitation of Liability. SYNOLOGY'S AND ITS SUPPLIERS' LIABILITY ARISING OUT OF OR RELATING TO THE USE OR INABILITY TO USE THE PRODUCT, ANY ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY

OTHER GOODS OR SERVICES PROVIDED UNDER THIS WARRANTY IS LIMITED TO THE AMOUNT ACTUALLY PAID BY CUSTOMER FOR THE PRODUCT REGARDLESS OF THE AMOUNT OF DAMAGES CUSTOMER MAY INCUR AND WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHER THEORY. The foregoing disclaimer of certain damages and limitation of liability will apply to the maximum extent permitted by applicable law. The laws of some states/jurisdictions do not allow exclusion or limitation of certain damages. To the extent that those laws apply to the Product, the exclusions and limitations set forth above may not apply to Customer.

Section 4. Miscellaneous

4.1 Proprietary Rights. The Product and any accompanying Software and documentation provided with the Product include proprietary and intellectual property rights of Synology and its third party suppliers and licensors. Synology retains and reserves all right, title, and interest in the intellectual property rights of the Product, and no title to or ownership of any intellectual property rights in or to the Product, any accompanying Software or documentation and any other goods provided under this Warranty is transferred to Customer under this Warranty. Customer will (a) comply with the terms and conditions of the Synology end user license agreement accompanying any Software furnished by Synology or an authorized Synology distributor or reseller; and (b) not attempt to reverse engineer any Product or component thereof or accompanying Software or otherwise misappropriate, circumvent or violate any of Synology's intellectual property rights.

4.2 Assignment. Customer will not assign any of its rights under this Warranty directly, by operation of law or otherwise, without the prior written consent of Synology.

4.3 No Additional Terms. Except as expressly permitted by this Warranty, neither party will be bound by, and each party specifically objects to, any term, condition or other provision that conflicts with the provisions of this Warranty that is made by the other party in any purchase order, receipt, acceptance, confirmation, correspondence or otherwise, unless each party specifically agrees to such provision in writing. Further, if this Warranty conflicts with any terms or conditions of any other agreement entered into by the parties with respect to the Product, this Warranty will prevail unless the other agreement specifically references the sections of this Warranty that it supersedes.

4.4 Applicable Law. Unless expressly prohibited by local law, this Warranty is governed by the laws of the State of Washington, U.S.A. without regard to any conflict of law principles to the contrary. The 1980 U.N. Convention on Contracts for the International Sale of Goods or any successor thereto does not apply.

4.5 Dispute Resolution. Any dispute, controversy or claim arising out of or relating to this Warranty, the Product or services provided by Synology with respect to the Product or the

relationship between Customers residing within the United States and Synology will be resolved exclusively and finally by arbitration under the current commercial rules of the American Arbitration Association, except as otherwise provided below. The arbitration will be conducted before a single arbitrator, and will be limited solely to the dispute between Customer and Synology. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall be held in King County, Washington, U.S.A. by submission of documents, by telephone, online or in person as determined by the arbitrator at the request of the parties. The prevailing party in any arbitration or legal action occurring within the United States or otherwise shall receive all costs and reasonable attorneys' fees, including any arbitration fee paid by the prevailing party. Any decision rendered in such arbitration proceedings will be final and binding on the parties, and judgment may be entered thereon in any court of competent jurisdiction. Customer understands that, in the absence of this provision, Customer would have had a right to litigate any such dispute, controversy or claim in a court, including the right to litigate claims on a class-wide or class-action basis, and Customer expressly and knowingly waives those rights and agrees to resolve any disputes through binding arbitration in accordance with the provisions of this Section 4.5. For Customers not residing within the United States, any dispute, controversy or claim described in this section shall be finally resolved by arbitration conducted by three neutral arbitrators in accordance with the procedures of the R.O.C. Arbitration Law and related enforcement rules. The arbitration shall take place in Taipei, Taiwan, R.O.C., and the arbitration proceedings shall be conducted in English or, if both parties so agree, in Mandarin Chinese. The arbitration award shall be final and binding on the parties and may be enforced in any court having jurisdiction. Nothing in this Section shall be deemed to prohibit or restrict Synology from seeking injunctive relief or seeking such other rights and remedies as it may have at law or equity for any actual or threatened breach of any provision of this Warranty relating to Synology's intellectual property rights.

4.6 Attorneys' Fees. In any arbitration, mediation, or other legal action or proceeding to enforce rights or remedies under this Warranty, the prevailing party will be entitled to recover, in addition to any other relief to which it may be entitled, costs and reasonable attorneys' fees.

4.7 Export Restrictions. You acknowledge that the Product may be subject to U.S. export restrictions. You will comply with all applicable laws and regulations that apply to the Product, including without limitation the U.S. Export Administration Regulations.

4.8 Severability. If any provision of this Warranty is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this Warranty will remain in full force and effect.

4.9 Entire Agreement. This Warranty constitutes the entire agreement, and supersedes any and all prior agreements, between Synology and Customer related to the subject matter hereof. No amendment, modification or waiver of any of the provisions of this Warranty will be valid unless set forth in a written instrument signed by the party to be bound thereby.

